



### APPLIANCE TRADE-UP PROGRAM FOR HĀNA RESIDENTS - *Frequently Asked Questions (FAQs)*

#### ***Who is Hawai'i Energy?***

Hawai'i Energy's mission is to empower island families and businesses to make smart energy choices to reduce energy consumption, save money, and pursue a 100% clean energy future. We strive to achieve our mission by educating island families and businesses about the lasting benefits of clean energy and reward those residents who make practical energy-saving decisions. We look forward to working together with Ma Ka Hana Ka 'Ike and residents of Hāna to save money, grow the economy, and reduce the demand for electricity imports. For more information, visit [www.HawaiiEnergy.com](http://www.HawaiiEnergy.com).

#### ***Who is Ma Ka Hana Ka 'Ike?***

The mission of Ma Ka Hana Ka 'Ike (In Working, One Learns) is to provide Hāna youth with a way to learn that makes sense to them, that builds their self-esteem and shows them they have the power to change their future. For more information about Ma Ka Hana Ka 'Ike, visit [hanabuild.org](http://hanabuild.org).

#### ***What is the Appliance Trade-Up Program?***

The Appliance Trade-Up program is a community-based program powered by Hawai'i Energy in partnership with Ma Ka Hana Ka 'Ike, to provide residents of Hāna the opportunity to become more energy-efficient via an ENERGY STAR® certified appliance trade-in.

#### ***How does the Appliance Trade-Up Program work?***

To qualify, you must have an existing refrigerator and/or freezer to exchange in order to purchase an ENERGY STAR replacement model. It is designed to provide the residents of Hāna new energy efficient ENERGY STAR appliances at substantially discounted rates. Hawai'i Energy, with key partners, orders refrigerators and freezers in bulk and coordinates all ground transportation logistics. Hawai'i Energy also coordinates the removal of refrigerators and freezers to be properly recycled at no cost to you.

#### ***Why do we need to exchange old (in-use) refrigerators and freezers?***

The program is a "one for one" exchange, so if you have a working refrigerator and/or freezer to trade in, you can participate in the program – we'll even take your old chest freezers as part of the exchange. The goal is to remove as many of these old, energy-wasting appliances, so the community can reduce monthly energy costs and put money back into their pockets.

#### ***What are ENERGY STAR appliances?***

ENERGY STAR appliances are independently certified to save money and energy! ENERGY STAR certified refrigerators use significantly less energy than non-ENERGY STAR models and therefore lower household utility costs. Replacing a ten-year-old refrigerator with an ENERGY STAR model could save you over \$200 every year. Look for the ENERGY STAR label any time you are in the market for appliances. For more information regarding ENERGY STAR appliances visit: <https://www.energystar.gov/products/appliances/refrigerators>.



#### ***Why is saving energy important?***

Hawai'i has the nation's highest electricity rates and our costs are generally around three times more than the national average. An old refrigerator uses about twice as much energy as a new ENERGY STAR® certified refrigerator. Energy conservation and efficiency is the easiest and most affordable way to save money on your electric bill. To learn more about ways to save, visit [www.HawaiiEnergy.com](http://www.HawaiiEnergy.com).

#### ***What types of appliances are available?***

The appliances are all General Electric brand and are ENERGY STAR certified models.

- 17.5 cubic ft Refrigerator, GTE18GTNRWW (top freezer) – Dimensions approximately 68in. (H), 33 in. (D), 28 in. (W)
- 17.3 cubic ft Upright Freezer, FUF17DLRWW (frost-free) – Dimensions approximately 65 in.(H), 32 in. (D), 33 in. (W)

#### ***How long will it take to receive the new refrigerators?***

Appliances are expected to arrive within 8-12 weeks of the end of the application period.

#### ***Where will the appliances be exchanged?***

The old and new units will be exchanged on the Ma Ka Hana Ka 'Ike campus unless arranged otherwise. Please contact the organization for more details.

#### ***Who do we contact in Hāna if we have any questions?***

For assistance, contact Ma Ka Hana Ka 'Ike at: 808-298-2060.