



Hawai'i Energy

RESIDENTIAL CAC RETROFIT

LIMITED TIME INCREASE: \$1,500 INSTANT REBATE

EFFECTIVE JULY 1, 2020 THROUGH DECEMBER 31, 2020 OR WHILE FUNDING LASTS.

DATE EXTENDED

INSTRUCTIONS: Fill out steps 1 through 6 COMPLETELY and LEGIBLY. Submit application with invoice within thirty (30) days of purchase date. Sales receipt must show brand or manufacturer, model and serial numbers for both indoor and outdoor units, cost per unit, purchase date, instant rebate and installation date. Work order authorization must be issued before installation date. Please allow 6 to 8 weeks to receive rebate depending on seasonal fluctuation of processing demand. Rebates are available while funding lasts.

Step 1. Fill out Utility Account information where appliance is installed (ALL fields must be completed).

Form for Step 1: Utility Account information. Fields include Electric Contract ID, Account Holder's name, Applicant's Name, Address, City, State (HI), Zip, Daytime Phone, Alternate Phone, Island (O'ahu, Maui, Molokai, Hawai'i, Lanai), and Email Address.

Step 2. To be Filled out By Program Participating Contractor.

Form for Step 2: Contractor information. Fields include Authorized Contractor, Designated Company Representative (Print Name and Signature), Permit Number(s), and Work order #. Includes instruction: Application must be filled out completely legibly and submitted with invoice within thirty (30) days of purchase.

STEP 3. Fill in the necessary information.

Form for Step 3: CAC RETROFIT REBATE REQUIREMENTS and NEW SYSTEM information. Includes requirements for SEER ratings and invoice details, and fields for installation date, brand, unit model/serial numbers, system cost, purchase date, SEER, unit size, and participating contractor name.

Step 4. Tell us how you heard about us.

Form for Step 4: Source of information. Multiple choice options: Print ads, TV, Energy report, Friend/Family, Retailer, Web/online, Radio, Utility bill, Mailer, Contractor, Email, Event/workshop.

Step 5. Sign Agreement Clause (Make sure you have read the Terms and Conditions on the back of this form.)

Form for Step 5: Agreement clause. Text: By signing below, I acknowledge that I have read, understood and agreed to the Terms and Conditions of this Rebate Application as detailed on the front and back of this Application. I acknowledge that I have received the instant rebate reflected on the invoice. Fields for Account Holder Name, Signature, and Date.

Step 6. Mail completed and signed application with COPY of the receipt.

Form for Step 6: Mail instructions. Text: Invoice should accompany the application and include the make, models for both indoor and outdoor units, total system cost and instant rebate amount to customer, and purchase date. Mail completed application with a copy of the sales receipt to: Hawai'i Energy | P.O. Box 3920 | Honolulu, HI | 96812-3920



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Landlord Waiver (Required for rental property only when tenant purchases system)

Name / Company: _____ Home Phone: (____) _____ Work Phone: (____) _____

Street Address: _____ Apt#: _____ City: _____ State: _____ Zip: _____

I/We certify that I am/We are the legal owner(s) of the property described and that the tenant has permission to allow a Program Participating Contractor to install the energy-efficient equipment referenced by this application. I/We hereby waive any claim to the rebates with respect to the energy-efficient equipment installed on the above-referenced premises in conjunction with this application. If only one of the owner's agent signs, attach a copy of the document authorizing that person to sign on behalf of all owners.

Print Name: _____ Signature: _____ Date: _____

Print Name: _____ Signature: _____ Date: _____

Hawai'i Energy Terms and Conditions

1) Rebates:

Subject to these Terms & Conditions, Hawai'i Energy (the Program) will pay rebates for the installation of qualified and verified Energy Efficiency Measures (EEM) that meet eligibility.

2) Eligibility:

- a) An "**Applicant**" is a residential scheduled account holder of an electric utility on the islands of Hawai'i, Lāna'i, Maui, Moloka'i or O'ahu who contributes to the Public Benefits Fund where the electricity-saving energy efficiency measure has been installed. Rebates are awarded only to an eligible Account Holder via a participating contractor invoice. Rebate will be paid directly to contractor who will apply the rebate amount to Applicant invoice. Applicants are ultimately responsible for compliance with these Terms and Conditions.
- b) "**Qualifying Appliances**" are those electricity-saving items that are identified in the program applications and associated materials. All equipment must be new, meet Program specification requirements and be fully operable prior to rebate payment. The sales receipt must show the brand or manufacturer, model number, serial number, cost per unit, instant rebate and date of installation. Must be replacing a central HVAC system with a new energy efficient central HVAC system (split systems do not qualify).
- c) Application with invoice must be received within thirty (30) days of purchase date, unless otherwise specified in the application itself.
- d) Applications for newly constructed homes do not qualify.
- e) Applications for newly purchased homes do qualify.
- f) Appliance must be installed and operational to receive rebate.
- g) Work order authorization must be issued before the retrofit installation date.
- h) Submission from contractor should include the customer invoice complete with outdoor and indoor unit model numbers and total cost of system less the Hawai'i Energy rebate.

3) Installation Verification and Data Collection:

- a) The Program may conduct an inspection to verify pre-installation conditions or confirm installation prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebates.
- b) The Program may inspect installations to ensure compliance to the Program's Standards & Specifications. Applicants may request an inspection.
- c) The Applicant must provide reasonable access to the facility, the equipment, and related documentation and data.
- d) The Program may install metering devices on equipment for Program data collection, measurement and verification purposes.

4) Compliance:

The Applicant is responsible for abiding to all applicable laws, rules, and regulations, and for complying with all federal, state and local codes.

5) Program Availability:

Payment of rebates is not guaranteed and is subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at any time at the discretion of the Program. Please see hawaiienergy.com for program updates.

6) Publicity:

The Program reserves the right to publicize Applicant's participation in the Program for promotional purposes unless the Applicant submits a written request to the Program.

7) Disclaimers:

- a) The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
- b) The Program is not responsible for obtaining any missing information, signatures, invoices or going to the installation site or contacting the Applicant to inform Applicant of incomplete or missing documentation.
- c) The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the EEM will result in any energy or cost savings.
- d) The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
- e) The Program does not endorse any particular market provider, trade ally, manufacturer, product, laborer or system design by offering this Program.
- f) **The Program does not guarantee that funding will be available for payment of rebates** until this application has been verified and approved by Hawai'i Energy. Submission of the application does not warrant payment under any circumstances should the application not be approved or funding is not available.

8) Indemnification and Limits of Liability:

- a) Applicant will indemnify, defend, and hold harmless the Program and its administrator Leidos, Inc, and the Program's and State of Hawai'i's agents, contractors, employees, officers and directors from any and all liability, claims, loss, damage, death or injury including reasonable attorneys' fees and costs, arising out of or relating to the field or site inspection, installation, use and maintenance of the equipment, designs, practices or methods involved in the Applicant's project.
- b) In no event shall either the Program, or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.

9) Entire Agreement:

The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, attachments to the application and/or worksheet, pre- installation approval letters, invoices, receipts and any and all such other documentation as required by the Program.