



## Frequently Asked Questions

### Whole Home Energy Monitor Incentive Program

#### About the program

##### What is the purpose of the program?

The Hawaii Energy Whole Home Energy Monitor Incentive Program is designed to provide financial incentive for the purchase of an energy monitor that is capable of providing detailed information about the energy consumed by a household. Most people are eager to make their home more energy efficient and save money, but they're not always sure how. A whole home energy monitor will provide answers.

##### Who is Hawaii Energy?

Hawaii Energy, Your Conservation and Efficiency Program is the result of the Hawaii Legislature allowing the Hawaii Public Utilities Commission to move the Energy Efficiency Programs from the Electric Utilities to an independent third party administrator. Hawaii Energy is a ratepayer-funded conservation and efficiency program administered by SAIC under contract with the Hawaii Public Utilities Commission, serving the islands of Hawaii, Lanai, Maui, Molokai, and Oahu.

##### When is the Whole Home Energy Monitor Rebate active?

The program starts May 1, 2010 and continues while funds last. All rebates are processed on a first-come, first-served basis until funds are depleted. As such, residential customers are encouraged to plan ahead and act quickly. Rebate availability will be updated daily at [www.hawaiienergy.com](http://www.hawaiienergy.com)

##### Who may apply for the rebate?

The rebates are available to Hawaii residential electric utility customers the islands of Hawaii, Lanai, Maui, Molokai and Oahu who do the following:

- Purchase a new Whole Home Energy Monitor after May 1, 2011
- Submit the required rebate application materials
- Tenants and renters that comply with the above requirements are eligible to receive the rebates
- One Whole Home Energy Monitor rebate can be awarded per residential household per address.

##### How much is the rebate?

Up to \$100. The Whole Home Energy Monitor Incentive will provide the applicant with a rebate of 50% of total purchase price up to \$100.

##### Where can I get the Whole Home Energy Monitor Rebate Application?

Rebate applications are available at the Hawaii Energy website <http://www.hawaiienergy.com/58/for-your-home>.



**What Electrical Monitors qualify for the rebate?**

Whole home electrical monitors qualify. These are energy monitors that are typically installed within or near the main circuit breaker panel for the household. The monitor will perform measurements of electrical consumption for the entire household. The monitor must provide for display of near real-time electrical consumption data. The monitor must also provide for graphical display of historical data. This information will provide the user the ability to analyze electrical consumption within the household. It will also be possible to track energy consumption and identify changes.

**May I receive a rebate for the energy monitor that comes with the PV system on my house?**

Yes, if this monitor also displays real-time and historical electrical *consumption* as well as solar production.

**Can I receive a rebate for purchase of the Kill-a-Watt or Belkin Conserve Insight electrical monitors?**

No, these monitors measure energy consumption on an individual outlet. They do not provide whole house energy monitoring .

**Why would I use a home energy monitor?**

Using a home energy monitor helps you see your electrical consumption when you use it. This help you to manage energy use. The average home has many always on devices consuming energy 24/7. Home energy monitoring allows you to find these hidden devices and stop the consumption before they impact your electrical bill. By simply becoming aware of your usage you have the ability to know when and where you can make changes that will make a huge difference on your bill.

**How long will it take to receive my rebate / how do I check my status?**

It is expected that the processing and verification will take up to 8 weeks. If you have any questions please call the phone numbers listed below.

**Where can I learn more about saving energy?**

To see more tips to money and to learn more about this program take a look at the Hawaii Energy Top Energy Savers web page <http://www.hawaiienergy.com/82/top-energy-savers>

**Hawaii Energy**

(808) 537-5577 (on Oahu)

(877) 231-8222 (Neighbor Islands)